

## Financial Services/Banking

Have your clients stood in line while another client's paper documentation was hunted down, photocopied, and then finally faxed from another branch to verify a transaction? Having your paper processes automated in an 'electronic file cabinet' changes everything - turning transactions that took minutes into seconds. Never before was the maxim that time is money more true. Document imaging provides real dollars and cents benefits, such as shortening account receivable cycles, minimizing your paper storage, lowering staff filing time requirements and getting everyone through the velvet ropes at your local branch more quickly.

Financial institutions must find ways to differentiate themselves, including the ability to create a competitive advantage by improving the operational efficiencies surrounding their financial services products, not just the products themselves.

Financial institutions - from commercial banks to mortgage and consumer lenders, credit unions, community banks and investment firms are looking for a solution for their imaging, archival, retrieval, decisioning, and distribution of all documents across the enterprise, in order to streamline processes, reduce costs and improve customer service.

Digital Technology, Inc. (DTI) is a content management solution that combines integrated document management, business process management and records management in a single, web-enabled application. DTI manages virtually every kind of document (i.e., images, reports, statements, application files, web pages, HTML forms, etc. – such as Checks, Investment Documents, Legal Documents, Loan Documents, New Accounts documentation, Resolutions, Signature Cards, Tax Documents, Certificates - Marriage, Birth, Death) to name a few.

As a result, DTI helps financial institutions overcome the many challenges involved with gaining a sustainable competitive advantage, including the ability to:

- Increase operational efficiencies
- Enhance and expand product offerings
- Improve service levels
- Lower unit costs
- Improve customer and member relationships
- Increase productivity
- Ensure regulatory compliance

To realize a quick ROI, DTI is rapidly deployable and integrates with existing line-of-business applications and legacy systems, such as core processing systems, loan origination systems, portfolio accounting, call center, CRM and ERP solutions, in order to provide a single point of access to information and workflows across the enterprise.

By partnering with Digital Technology, you will find an organization that is committed to providing high quality service and solution offerings, and most importantly, an organization that puts servicing the customer with integrity first.