

## Medical Records

At Digital Technology, Inc., (DTI) we appreciate the need of organizations to track, retrieve, and manage current and accurate patient and staff information, thus making it available to customers, vendors, healthcare providers, and regulatory agencies at the touch of a button.

With DTI's document management solutions, we can supply you with the technology to manage medical files, making information available to all those who need access to it, anywhere in the world at any time of day. Such advancements will enable employees to be more productive and make records more manageable, while providing significant cost savings and streamlining workflow processes. By facilitating immediate access to medical records, healthcare professionals will enhance the patient experience, improve services, and eliminate inefficiencies associated with lost or misplaced files.

When patients call the office with questions, their file can be immediately accessed from any PC. This allows the call to be handled quicker, in many cases immediately providing the patient with the information they need. The need for callbacks and messages left on answering machines is greatly reduced.

For multiple-location practices, many patients want to see their personal doctor, no matter where he or she is working on a given day. As a result, patient charts have to be transferred and faxed between the various locations daily.

For walk-ins and other unscheduled visits, this means patients are often seen without their charts, since the charts are located in one of the other offices.

DTI eliminates the need to transfer charts from one location to another, since the chart is available electronically, over the internet, with appropriate security.

By choosing Digital Technology, Inc., you will find an organization and product that are committed to providing high quality service and product offerings, and most importantly, an organization that puts servicing the customer with integrity first.