

Digital Technology, Inc.



Medical

As a Director of Patient Accounts, there are many challenges in today's economic climate, and some of them might include getting paid promptly by insurance companies and/or patients. The inefficiency that exists in these processes is staggering due to the number of computer and non-computer generated documents that must come together from diverse locations and be reconciled before a check can be issued by the insurance company or patient.

- **DEMO**

Username = demo

Historically, request for a UB92, itemized bill, copy of an insurance card, information in the admission packet, EOB, or a copy of a check required time and labor-intensive research of paper document files. Once the target documents were located, there was the additional time and cost of forwarding copies to the person making the request to finalize outstanding payment resolution issues

Password = demo

Today there is a much-improved method available, which is to convert all documents to a digital format and store them either on your network, securely on your intranet, or our web server with your own hospitals look and feel. This exciting service is called WebXpress, and many hospitals just like yours are enjoying the benefits that this process provides.

Hospitals utilizing WebXpress have improved the way they manage their Receivables, and payment resolution process. All documents are rendered into a digital format, which enables search, access, and display, via a standard Web browser on any computer, anywhere, with appropriate authorization and permissions. This includes UB92's, itemized bills, copies of insurance cards, EOB's, checks, or admission information, etc. This is done from a seamless "single point of reference" by using a single index to reference any type of document linked to any given transaction.

Dramatic improvements in customer service and instant Receivables resolution are immediate benefits to our WebXpress clients. Other benefits are the elimination of refilling cost and also the elimination of lost files. The return on investment for this process is the primary motivation for WebXpress adoption by our clients.

Another compelling element of WebXpress is our "zero implementation commitment" and "zero workstation impact" philosophy that pleases CEOs and CFOs. The "zero" elements negate any commitment of time, energy and IT resources on behalf of our customers to implement WebXpress applications and, with WebXpress being browser centric, there is no requirement for workstation software installation. The WebXpress AR solution set is as simple as it is effective.

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